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**Talbot's**  
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**The garment:** A ladies long tunic-style red rayon chenille sweater with white designs. The care label states: "dry clean only" with no International code symbols.

**The problem:** During a short drycleaning in hydrocarbon solvent, many of the "chenille" loops came loose, pulled out and are now dangling free of the loose knit construction. The entire sweater now appears snagged and distorted.

**Who's responsible?** The manufacturer since the chenille yarns are not well anchored or secured and can come loose from just normal rubbing during wear and is aggravated by the gentle agitation of any professional care process.

**What to do:** This sweater should be returned to the retailer or manufacturer.

Click image for a larger view



This ladies sweater could not withstand any type of drycleaning without risk of damage.



Many loops pulled out after drycleaning as labeled.

Featuring a garment does not imply that a manufacturer is knowingly or continually producing defective goods. While this particular item was deemed unable to withstand the recommended care process, other comparable garments may or may not hold up to the care instructions.

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